

MEDICAL PLAN RESOURCES

- CVS SPECIALTY—PRESCRIPTION MANAGEMENT
- PHARMACY HOME DELIVERY/ MAIL ORDER

CVS SPECIALTY®

SAVE MONEY AT THE PHARMACY

CVS Specialty makes it easier to manage your medications and connects you with a care team that has expertise in your condition.

HOW TO GET STARTED



Manage your medications at CVSSpecialty.com.



Existing prescriptions?

Call **1-800-237-2767** (TTY: 711) to transfer your prescription



New prescriptions?

Your doctor can:

- E-prescribe to CVS Specialty
- Call one of our registered pharmacists at **1-800-237-2767** (TDD: 1-800-863-5488), Monday through Friday, 7:30 AM to 9:00 PM ET
- Fax the prescription to **1-800-323-2445**

Need help? Live chat is available at CVSSpecialty.com during hours of operation.



CVS CAREMARK MAIL SERVICE PHARMACY™



With CVS Caremark Mail Service Pharmacy, you can get your medicine sent to your home — or anywhere you choose. This service is for medicine you take regularly for chronic conditions.

MAIL SERVICE

- Fast reorders with no trips to the pharmacy
- Free standard shipping to your home, job or wherever you choose
- Privacy, since your medicine arrives in unmarked, secure packaging

Your safety comes first. Registered pharmacists check each and every order. If you have concerns or questions, you can call them anytime.

GET STARTED

1. **Call us or go online.** Call us at **1-888-792-3862** (TTY: 711), or go to Aetna.com to log in to your member website, or download the Aetna Health app.
2. **Request mail service.** By **phone or online** — you can also print out an order form and send it to us.
3. **Get refills your way.** It's easy to reorder online, by phone or by mail. Need help? Call us toll-free, 24/7, at **1-888-792-3862** (TTY: 711).

SPECIALTY DRUGS

Aetna's network specialty pharmacy fills specialty drugs, which are drugs you can't usually get at a local retail pharmacy. **In order to get these prescriptions filled, specialty drugs must be purchased through the [Aetna Specialty Pharmacy](https://AetnaSpecialtyPharmacy.com).**

MOBILE APP

Manage your medication from your mobile phone.

