

# MEDICAL PLAN RESOURCES

- CVS SPECIALTY—PRESCRIPTION MANAGEMENT
- PHARMACY HOME DELIVERY / MAIL ORDER

## CVS SPECIALTY®

### SAVE MONEY AT THE PHARMACY

CVS Specialty makes it easier to manage your medications and connects you with a care team that has expertise in your condition.

### HOW TO GET STARTED



Manage your medications at [CVSSpecialty.com](https://CVSSpecialty.com).



#### Existing prescriptions?

Call **1-800-237-2767** (TTY: 711) to transfer your prescription



#### New prescriptions?

Your doctor can:

- E-prescribe to CVS Specialty
- Call one of our registered pharmacists at **1-800-237-2767** (TDD: 1-800-863-5488), Monday through Friday, 7:30 AM to 9:00 PM ET
- Fax the prescription to **1-800-323-2445**

**Need help?** Live chat is available at [CVSSpecialty.com](https://CVSSpecialty.com) during hours of operation.



## CVS CAREMARK MAIL SERVICE PHARMACY™



With CVS Caremark Mail Service Pharmacy, you can get your medicine sent to your home — or anywhere you choose. This service is for medicine you take regularly for chronic conditions,

### MAIL SERVICE

- Fast reorders with no trips to the pharmacy
- Free standard shipping to your home, job or wherever you choose
- Privacy, since your medicine arrives in unmarked, secure packaging

Your safety comes first. Registered pharmacists check each and every order. If you have concerns or questions, you can call them anytime.

### GET STARTED

1. **Call us or go online.** Call us at **1-888-792-3862** (TTY: 711), or go to [Aetna.com](https://Aetna.com) to log in to your member website, or download the Aetna Health app.
2. **Request mail service.** By phone or online — you can also print out an order form and send it to us.
3. **Get refills your way.** It's easy to reorder online, by phone or by mail. Need help? Call us toll-free, 24/7, at **1-888-792-3862** (TTY: 711).

### SPECIALTY DRUGS

Aetna's network specialty pharmacy fills specialty drugs, which are drugs you can't usually get at a local retail pharmacy. **In order to get these prescriptions filled, specialty drugs must be purchased through the [Aetna Specialty Pharmacy](#).**

### MOBILE APP

Manage your medication from your mobile phone.

